



## Accessibility Statement

### 2023 Season

Don Amott Parks offers you a holiday experience of rest, relaxation and a chance to escape in our natural environment. Whether you own your own home or stay at our touring facility we have a wide range of facilities for your enjoyment.

We strive to ensure that all visitors can enjoy the accommodation facilities and surroundings within the park. Our aim is to help in any way that we can and if you require any assistance during your stay or whilst planning your visit our friendly staff are on hand should you need assistance.

- Reception area has a large tarmac area at the front for arrivals and departures parking.
- There is one allocated disabled parking space in front of the Reception entrance.
- All facilities are clearly signposted.

### Reception & Shop

- Access to reception is directly from the car parking area.
- There is ample room within for a large wheelchair to manoeuvre and turn.
- The doors to the reception and sales office area is 105cm wide. By 204cm high
- The main reception counter is 72cm high.
- Reception is open daily from 9am until 5:30pm ( Monday – Thursday & Sunday), 9am until 7pm on Fridays, 9am until 6pm on Saturdays Low season times will vary.
- In the unlikely event that a guest needs assistance outside of these hours an emergency number (found outside reception) is answered 24 hours a day. However, please be aware that this does not equate to 24-hour service.
- The laundry is located on the touring field with large tarmac area for parking adjacent.
- There are two front loading washing machines.
- There is one front opening tumble dryer.
- We have a shop on site situated on the entertainment complex, and is accessed via a 800mm door. The shop sells daily papers and essentials. The shops opening times do vary; please consult the board outside the shop for information.

### Public Areas

- Tarmac/rough gravel/grass service all parts of the park and speed signs are clearly marked.
- We take the safety of our customers very seriously so there is a 10 mph speed limit throughout the park with clearly marked speed bumps in several locations.
- The park is situated in the idyllic coastal village of North Somercotes.
- There are only footpaths following the roads. There is a main road to the entertainment complex.
- Dogs are welcome but must be kept on leads at all times and not left unattended.
- The park has two toilet blocks which are situated by the main camping/touring field.



## Touring facilities

- We have 146 pitches for motor and touring caravans.
- All pitches are hard standing with grass area adjacent for parking and a tarmac roadway providing central access.
- There are two toilet blocks situated centrally to the touring field and comprises separate ladies and gents with showers, individual basins and toilets and one disabled room with accessible shower, toilet with grab handles and low level wash facilities allowing wheelchair access. One separate room provides disabled toilet access aswell.
- Access to one toilet block is via a 800mm doorway which has a 20mm lip and the other has no lip and access via 200cm wide door.
- All toilet/ shower facilities are accessible 24 hours a day with individual security key
- The chemical disposal point and dishwashing area have access by one step.
- All pitches have their own electric hook-up point, grey waste disposal and water supply.
- There are numerous dustbin areas, recycling points and fire points on the park. We actively encourage recycling from all our guests and staff.
- Pets are welcome but must be kept on leads and not left unattended.
- Pitches can be pre-booked and staff are happy to advise on the location and suitability for your requirements on enquiry.

## Additional information

- We do have WiFi available across the touring field and inside and outside the Waterfront Club.
- We are a dog friendly site and welcome assistance dogs, but please tell us about your requirements prior to arrival
- We do not offer wheelchairs on site, but we can supply you with contact details of local companies who hire out wheelchairs and mobility aids. We can take delivery of these items, so that they are ready and waiting for you on your arrival.
- There is a local bus service which picks up from the park outside reception.
- Local taxis service the park and have people carriers and modified taxis with wheelchair access.
- The nearest train station is Cleethorpes.
- Large print version of our literature are available on request.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always willing to give information on any aspect of the park. If this statement does not answer your particular question please let us know and we will endeavour to answer your question and amend this statement for future use.